



ZEBRA
CAPTURE
YOUR EDGE

Reach the Right Colleague, in the Right Role, Right Now

Empower Connection and Collaboration with Workforce Connect

Advances in technology are rapidly transforming healthcare, however, the ability to effectively communicate between caregivers continues to fall behind. Multiple devices and legacy technology prolong response, hindering patient care and safety.

Communication breakdowns are attributed to 70% of medical errors.¹ Reduce errors by unifying communications and clinical workflows across your entire healthcare facility — with one device.

Seamless Communications, Unified Teams



“Sometimes I don’t even need a doctor to call me back. I just need to inform her about something, but I have to page her, she has to stop and call me, and then I have to stop what I’m doing to take the call. Other times, I have a patient in a critical state and I need the doctor now. If I could call or text directly and know their availability status, it would save time and potentially lives.”

With Workforce Connect reach the right person, in the right role, at the right time.

- Know immediately if the team member you’re trying to contact is available
- Connect directly with the person you’re looking for by secure voice call or text
- No name, no number, no problem — reach someone by role
- Contact one-to-one, or broadcast to an entire team



Broadcast Messages

- Alert response teams and call codes quietly and accurately
- Instantly reach the right individuals and teams
- Maximize readiness for severe weather, bed capacity or Emergency Plan Activation



Incoming Call Mobility

Get a head’s up from Emergency Medical Services (EMS) to an incoming trauma, so you can assemble teams and equipment before the patient arrives.



Multiple Ways to Communicate:

- Staff-to-staff (1:1)
- Staff-to-specialty (1: group)
- Staff-to-team (1: many)
- Specific staff in a team
- Team-to-team

Role-based Communication to Enable you to Reach the Right Colleague, in the Right Role at the Right Time

Simplify Logins with Single Sign On – Grant Access to Just What They Need



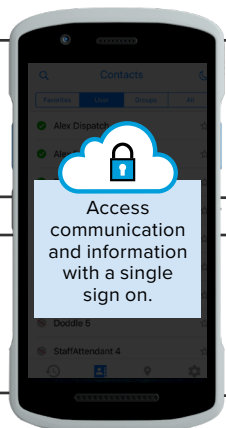
“As a physician I work in several healthcare facilities, each with their own processes, protocols, people and systems. I waste more time trying to log onto systems, resetting passwords and switching devices — one to access the directory, another to page that person and yet another to take the call.”



Instantly populate your device with YOUR applications, real-time information and teams



Share devices and still offer an individual experience



Restrict access to applications according to role, title and responsibilities



Allow temporary or visiting staff to be connected and up to date

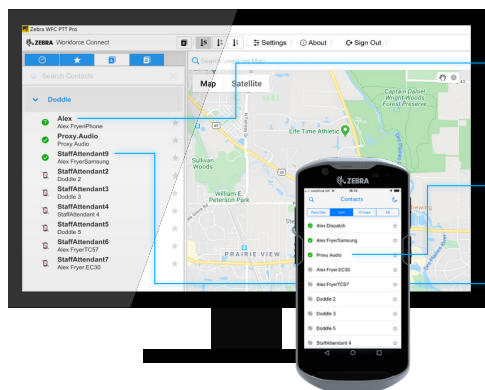


Enable Instant Communication with Push-to-talk



“Sometimes you just need a way to shout-out for assistance — like moving a patient, requesting transportation, or to let the cleaning crew know that a room is ready for service...or something spilled and requires fast attention so no one will slip.”

Workforce Connect allows for instant two-way communication, with push-to-talk, just like a walkie-talkie.



Communicate and tap in with those who use two-way radios — first responders, ambulance drivers, security guards

Get group communication on Zebra's mobile computer, Android, iOS mobile device or two-way radio

Contact ancillary staff



No Need to Sound the Alarm

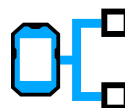


“Alarm fatigue is a huge problem for us. A lot of the fatigue is from everyone getting every alarm all the time. We need to send the right alarm to the right staff at the right time.”

Control the amount of overhead paging, alerts and alarms that send multiple medical teams scrambling to respond. Only alert who you need and provide a quieter healing environment.



Target an individual to accept and respond to alert or alarm



Save resources by not having multiple team members respond to a call



Improve the environment with less alerts and noise



Reduce alarm fatigue and the desensitization to alarms that can increase the rate of missed alarms



Send, receive, and integrate health data into their respective EHR systems

Integration Made Easy

With our ability to seamlessly integrate with existing VoIP and IT systems, there are no hassles, headaches or downtime to migrate. Save costs by using your own infrastructure, existing WLAN and/or 2G/3G/4G/5G networks. Workforce Connect turns your touch computer into a multi-purpose communication tool that accesses your preexisting phone directory. Connect with smart devices and other systems through APIs through self-service kiosks, smart doorbells or direct to smartphones. Onboarding staff is easy with our intuitive, user-friendly platform, if you've ever used a smartphone, you're already trained.

The Confidence of Compliance

Workforce Connect helps ensure the security of data on Zebra devices by encrypting the application data, the data of Contacts and Groups and Push-to-talk voice traffic in transit. Implementing standard 256 bit AES encryption for text messaging in both text and image attachments ensures that Workforce Connect has no direct access to any patient health information data.

Purpose-built Hardware Designed with Healthcare in Mind

Equip your staff with mobile devices that are disinfectant-ready to meet the highest standards of increasing infection control, reducing downtime and lowering the total cost of ownership.



No Matter Where You Are – Stay Connected

At Zebra, we understand that missed communication can lead to delays in providing treatment that can greatly impact patient care and safety. Enable Workforce Connect and allow for faster actions, smarter decisions, improved clinical communications and collaboration — all for better patient outcomes.

Schedule a demonstration today and see the kind of clinical communications that healthcare facilities have been waiting for.

For more information, visit zebra.com/WorkforceConnect



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